

## Key online resources

 **15 hours free childcare for your 2 year-old**  
It takes a few minutes to find out if you are eligible for free childcare. Just fill in a quick form at:  
[www.ealingfamiliesdirectory.org.uk](http://www.ealingfamiliesdirectory.org.uk)

 **30 hours free childcare for 3 and 4 year-olds**  
If you are a working parent, you may be entitled to 30 hours free childcare. Check your eligibility at:  
[www.childcarechoices.gov.uk](http://www.childcarechoices.gov.uk)

 **Search the Ealing Families Directory**  
Find all sorts of information and guidance on a wide range of subjects such as childcare, activities for children and young people, specialist services and more. Use this website in any language.  
[www.ealingfamiliesdirectory.org.uk](http://www.ealingfamiliesdirectory.org.uk)

 **Search the Ealing Local Offer**  
Find information and guidance on services and provision for children and young people with special educational needs and disability.  
[www.ealinglocaloffer.org.uk](http://www.ealinglocaloffer.org.uk)

 **Ealing Family Information Service Facebook**  
With over 1000 likes, our Family Information Service Facebook page is incredibly popular amongst local parents/carers. 'Like' our page to get news and key information.  
[www.facebook.com/ealingfis](http://www.facebook.com/ealingfis)

 **Ealing Local Offer Facebook**  
Keep up to date with news and information aimed at families locally who are living with Special Educational Needs and Disability (SEND)  
[www.facebook.com/ealinglocaloffer](http://www.facebook.com/ealinglocaloffer)

 **Young Ealing Website**  
Fun activities, opportunities, clubs, venues, health matters and more ... for young people in the London Borough of Ealing.  
[www.youngealing.co.uk](http://www.youngealing.co.uk)

## Get in touch

*'You can call us, email us or come and see us. We are here to help'.*

 **Call**  
**020 8825 5588**  
Monday - Friday, 9am to 5pm

 **Email**  
[children@ealing.gov.uk](mailto:children@ealing.gov.uk)

 **Visit**  
We are based at Ealing Council's main office. You are welcome to drop-in and ask for a member of our team or phone us direct and we will come down and see you.

Ealing Council  
Perceval House  
14-16 Uxbridge Road  
Ealing W5 2HL

 Bus routes 65, 112, 207, 226, 297, 427, 483, 607, E1, E2, E7, E8, E9, E10 and E11 stop a short walk from Perceval House.

 Ealing Broadway station is served by the Central and District Line Underground and First Great Western trains.

# Family Information Service

Information, advice and guidance for children, young people and families



Children & Families

Here at Ealing's **Family Information Service**, we make sure that children, young people and families living in the borough, get the **information, advice and guidance** they need on all the **local services** and different types of **support** available to them.

Our team deals with over 1,000 enquiries a month - so we are very experienced at understanding your needs and knowing how best to advise you.

*We also do outreach where we attend events and deliver our service to families that attend. If you are interested in inviting us to an event or a venue, please email us with details for consideration.*

## Ofsted registered childcare

- Nurseries
- Pre-schools
- Childminders
- Breakfast clubs
- After school clubs
- Holiday playschemes
- Nanny agencies
- Voluntary registered childcare

*'And if you're having trouble finding suitable childcare - we can help you by matching up your needs to Ofsted registered childcare providers in your area.'*

## Family support

- Child behaviour
- Parenting
- Bullying
- Domestic violence
- Other forms of abuse
- Relationship breakdown

*'We can help you to access the right services, according to your needs.'*

## Childcare funding advice

- 15 hours free childcare for two-year-olds
- 15 hours free childcare for three and four-year-olds
- 30 hours free childcare for three and four-year-olds
- Tax Credits
- Other funding schemes

## Children's centres

- Your nearest centre
- Childcare on offer
- Timetable of activities
- Stay & play sessions
- Out of school clubs
- Health services
- Early Start Ealing services
- Job seeking support
- Volunteering
- Classes

## Education

- Early years education
- Schools
- Adult learning

## Leisure activities

- Play centres
- Clubs and sports facilities
- Libraries

## Special Educational Needs & Disability (SEND)

- Ealing Local Offer
- Dedicated SEND Information Officer
- Childcare (inc. respite/short breaks)
- Leisure activities
- Transport
- Support groups
- Assessments
- Education, Health and Care (EHC) Plans

## Working with children

- Becoming a childminder
- Courses for childcare workers
- Training providers

## Young people

- Leisure activities
- Connexions
- Youth clubs
- Support groups