



Key online resources


 **15 hours free childcare for your 2 year-old**
It takes a few minutes to find out if you are eligible for free childcare. Just fill in a quick form at:
www.ealingfamiliesdirectory.org.uk

 **30 hours free childcare for 3 and 4 year-olds**
If you are a working parent, you may be entitled to 30 hours free childcare. Check your eligibility at:
www.childcarechoices.gov.uk

 **Search the Ealing Families Directory**
Find all sorts of information and guidance on a wide range of subjects such as childcare, activities for children and young people, specialist services and more. Use this website in any language.
www.ealingfamiliesdirectory.org.uk

 **Search the Ealing Local Offer**
Find information and guidance on services and provision for children and young people with special educational needs and disability.
www.ealinglocaloffer.org.uk


 **Ealing Family Information Service Facebook**
With over 1000 likes, our Family Information Service Facebook page is incredibly popular amongst local parents/carers. 'Like' our page to get news and key information.
www.facebook.com/ealingfis

 **Ealing Local Offer Facebook**
Keep up to date with news and information aimed at families locally who are living with Special Educational Needs and Disability (SEND)
www.facebook.com/ealinglocaloffer


 **Young Ealing Website**
Fun activities, opportunities, clubs, venues, health matters and more ... for young people in the London Borough of Ealing.
www.youngealing.co.uk

Get in touch


'You can call us, email us or come and see us. We are here to help'.

 **Call**
020 8825 5588
Monday - Friday, 9am to 5pm

 **Email**
children@ealing.gov.uk

 **Visit**
We are based at Ealing Council's main office. You are welcome to drop-in and ask for a member of our team or phone us direct and we will come down and see you.

Ealing Council
Perceval House
14-16 Uxbridge Road
Ealing W5 2HL

 Bus routes 65, 112, 207, 226, 297, 427, 483, 607, E1, E2, E7, E8, E9, E10 and E11 stop a short walk from Perceval House.

 Ealing Broadway station is served by the Central and District Line Underground and First Great Western trains.

Family Information Service

Information, advice and guidance for children, young people and families



Children & Families

Here at Ealing's **Family Information Service**, we make sure that children, young people and families living in the borough, get the **information, advice and guidance** they need on all the **local services** and different types of **support** available to them.

Our team deals with over 1,000 enquiries a month - so we are very experienced at understanding your needs and knowing how best to advise you.

We also do outreach where we attend events and deliver our service to families that attend. If you are interested in inviting us to an event or a venue, please email us with details for consideration.

Ofsted registered childcare

- Nurseries
- Pre-schools
- Childminders
- Breakfast clubs
- After school clubs
- Holiday playschemes
- Nanny agencies
- Voluntary registered childcare

'And if you're having trouble finding suitable childcare - we can help you by matching up your needs to Ofsted registered childcare providers in your area.'

Family support

- Child behaviour
- Parenting
- Bullying
- Domestic violence
- Other forms of abuse
- Relationship breakdown

'We can help you to access the right services, according to your needs.'

Childcare funding advice

- 15 hours free childcare for two-year-olds
- 15 hours free childcare for three and four-year-olds
- 30 hours free childcare for three and four-year-olds
- Tax Credits
- Other funding schemes

Children's centres

- Your nearest centre
- Childcare on offer
- Timetable of activities
- Stay & play sessions
- Out of school clubs
- Health services
- Early Start Ealing services
- Job seeking support
- Volunteering
- Classes

Education

- Early years education
- Schools
- Adult learning

Leisure activities

- Play centres
- Clubs and sports facilities
- Libraries

Special Educational Needs & Disability (SEND)

- Ealing Local Offer
- Dedicated SEND Information Officer
- Childcare (inc. respite/short breaks)
- Leisure activities
- Transport
- Support groups
- Assessments
- Education, Health and Care (EHC) Plans

Working with children

- Becoming a childminder
- Courses for childcare workers
- Training providers

Young people

- Leisure activities
- Connexions
- Youth clubs
- Support groups